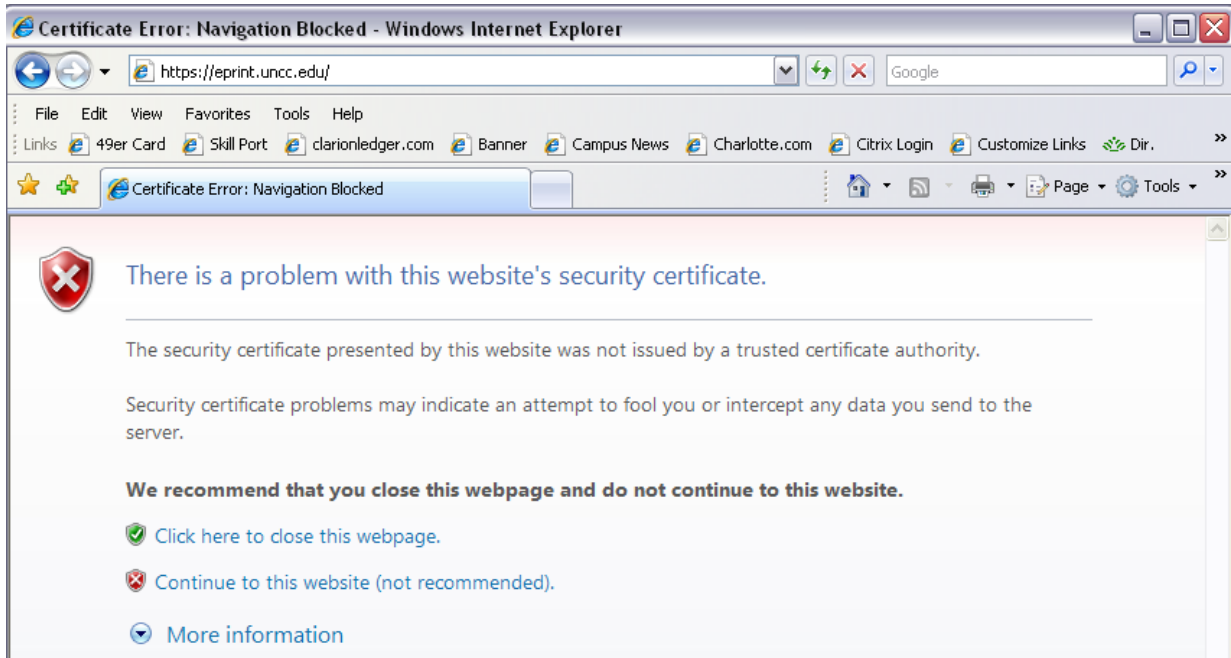
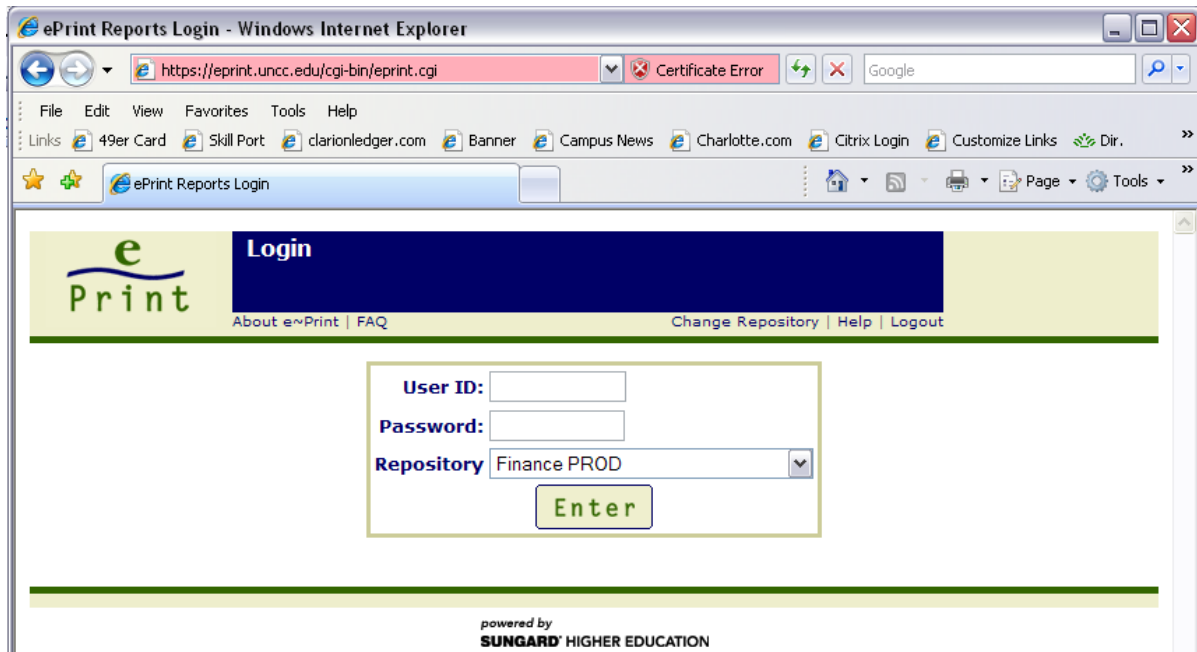


Resolving Website security certificate error: Using E-Print as root Certificate Authority (CA) as example

- 1) Client sees the following page indicating a problem with the website's security certificate.

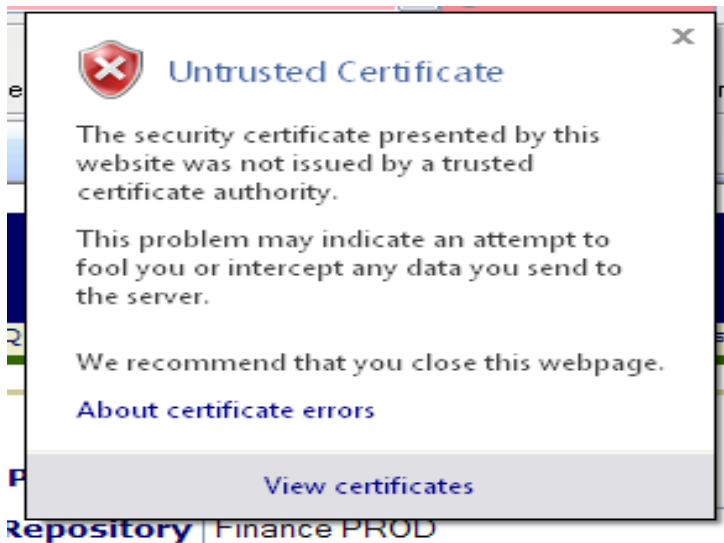


- 2) When clicking "Continue to the website (not recommended)" the client will see the following

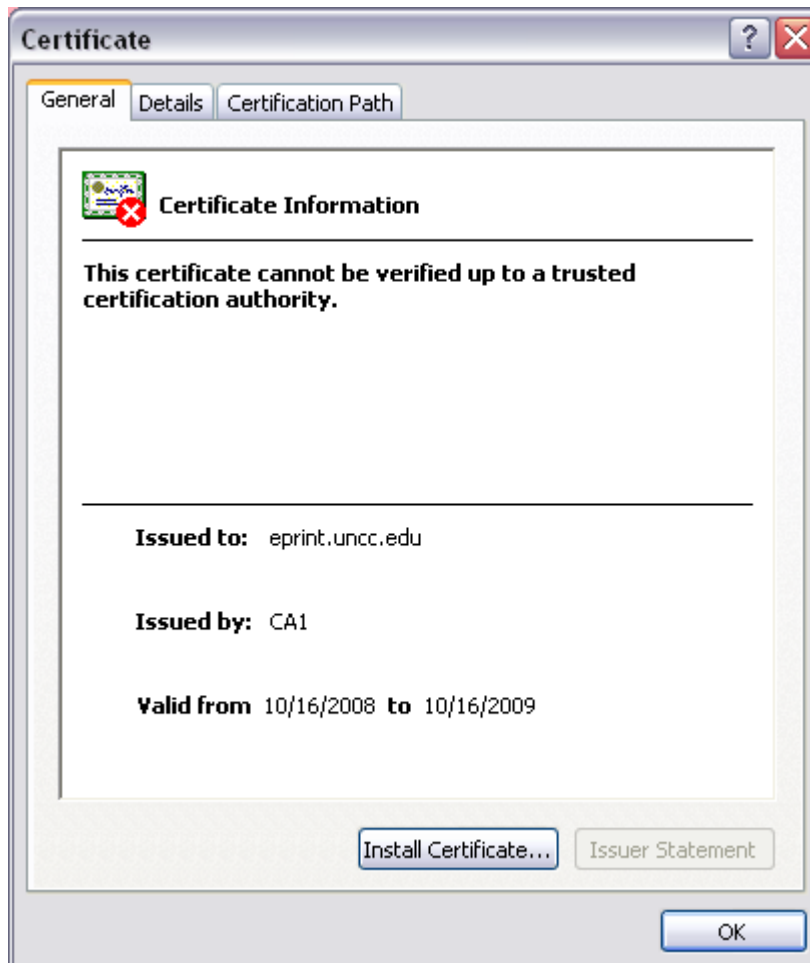


- 3) Client should then "left-click" on  to the right of the website address.

- 4) The client will see the following **Untrusted Certificate** pop-up and should click on **“View certificates”**



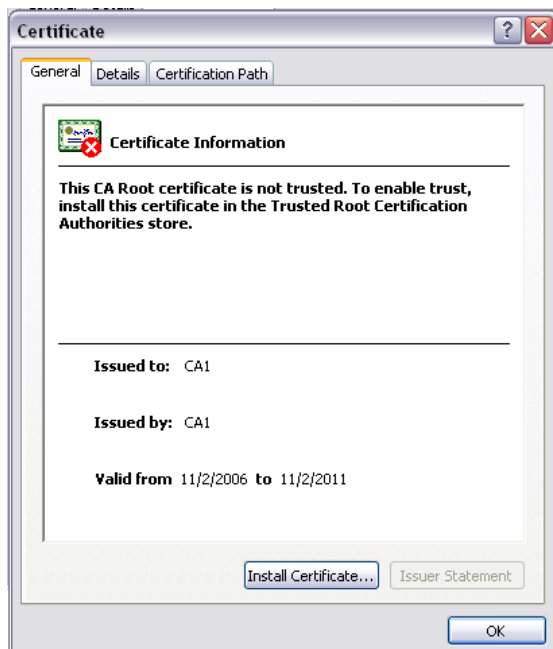
- 5) The client should then click on the **“Certification Path”** tab on the Certificate dialog box



- 6) On the “Certification Path” dialog box, the client should then highlight “CA1” then click the “View Certificate” button. “CA1” is the root Certificate Authority and is in this case a self-signed certificate.



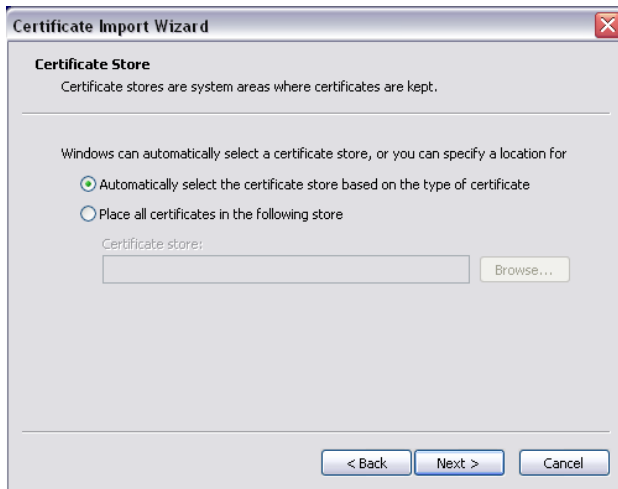
- 7) The client should then click “Install Certificate” on the CA1 Certificate dialog box.



8) The “Certificate Import Wizard” is launched. Click **Next** to continue.



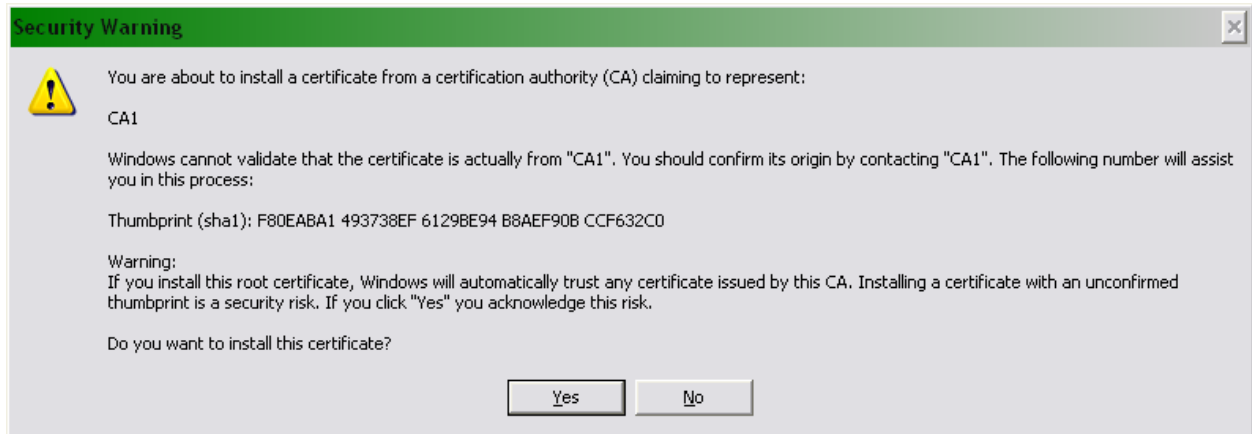
9) Click **Next** to continue.



10) Click **Finish** to continue.



11) Click **Yes** to install the certificate.



12) The certificate has been successfully installed when you see the following prompt. Click **OK**.

